

WARRANTY FORM

TransEquatorial Solutions, Inc **ESEE Knives**

Knives MUST be in a **Priority Mail box**. This warranty form **must be** completed and included or your knife will not be replaced.

Mail knife and form to:

Rowen Manufacturing
1280 Kohler Way
Idaho Falls, ID 83401



Customer

Name: _____
Address: _____
City: _____
State: _____ Zip: _____
Phone: _____
Email: _____

Deliver to:

Name: _____
Address: _____
City: _____
State: _____ Zip: _____

Contents in this package:

Although this does not affect your warranty replacement please help us by briefly explaining below what the problem is and what caused it. This helps us design better products in the future:

Where was the knife purchased: _____

How long have you owned the knife: _____

How did you break the knife: _____

We do not warranty against rust or normal wear and tear. Note: Our knives are made from high carbon 1095 steel. And while 1095 is a top choice for professional cutlery designed for hard use, it will rust and stain if not properly cared for - especially on the cutting edge and around the laser engraving. It is the user's responsibility to keep the blades properly lubricated and cleaned. We suggest using a dry film rust inhibitor such as TUF-GLIDE or TUF-CLOTH.